

Cancellation Policy

We require a minimum of 48 hour notice to be able to reschedule or cancel an appointment made with us.

We take a deposit to secure all tattoo appointments and the deposits are Non Refundable.

If we do not hear from you and you fail to attend your appointment, this is then marked as "Did not attend", therefore if you want to rebook you will be required to pay a new deposit.

If you have multiple appointments with us we will charge the appointment in full and carry the original deposit forward to your final session with us. The deposit will be deducted from your final session.

We aim to send out SMS/Email reminders as a courtesy, however technology can fail at times so we expect customers to be responsible for knowing the date and time of all booked appointments with us.

On rare occasions we may need to make changes to your booking and will endeavour to give at least 48 hours notice wherever possible. However in the event of emergency and or staff illness we will update you as soon as possible.

Please contact us by email booking@origintattoo.com, by phone 0203 795 3831 or reply to our SMS reminders via Timely